# **Privacy Policy**

Effective Date: 01.08.2024

At FLAMINGO.AI, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your data when you use our website and products.

#### 1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, payment details (if applicable), WEB3 public data (such as public wallet ID and transaction history) and any other information you provide when registering or interacting with our services.
- Usage Data: We automatically collect certain information about how you use our website and products, such as IP addresses, browser type, device information, and log data.
- Cookies: See our Cookie Policy for more information.

#### 2. How We Use Your Information

We use the collected information to:

- Provide and improve our products and services.
- Communicate with you regarding your account, product updates, and support requests.
- Personalize your experience and provide tailored content.
- Prevent fraud and ensure the security of our website and products.
- Comply with legal and regulatory requirements.

### 3. Sharing Your Information

We do not sell, rent, or trade your personal data. However, we may share your information in the following circumstances:

- Service Providers: With trusted third-party vendors who help us operate our services (e.g., hosting providers, payment processors).
- Legal Compliance: When required by law or to protect our rights, users, or property.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your data may be transferred as part of the transaction.

#### 4. Data Retention

We retain your personal information for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce our agreements.

# 5. Your Rights

You have the right to:

- Access, update, or delete your personal information.
- Object to or restrict the processing of your personal data.
- Withdraw your consent for data collection at any time (where applicable).
- Lodge a complaint with a data protection authority if you believe we have not complied with privacy laws.

# 6. Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, or destruction.

### 7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website. The updated policy will be effective as of the date it is posted.

Contact us at hello@getflamingo.ai